

# European Network Services

Saving the planet one component  
at a time...

Solar inverter support presentation

# ABOUT US

European Network Services are the market leader when it comes to solar inverter repairs and procurement. Our repair services cover all major manufacturers. The ENS Group also sell new and refurbished solar products including: solar inverters, panels and accessories.

Across our three locations (UK, France and Germany), we have international access to 1000s of stocked products.

Our motto is: Saving the planet one component at a time...



European Network Services LTD  
founded 1988



European Network  
Services SARL  
opened 1995



European Network  
Services GmbH  
opened 2000

# EUROPEAN NETWORK SERVICES AT A GLANCE

- UK: Berkshire
  - FR: Normandy
  - DE: Brandenburg
- 



All repairs are carried out in our **ISO-certified** facilities. We repair around 15,000 devices annually within the ENS Group.

# OUR SERVICES AT A GLANCE

Our competencies: All of our repairs are carried out to component level in a targeted and preventative manner.



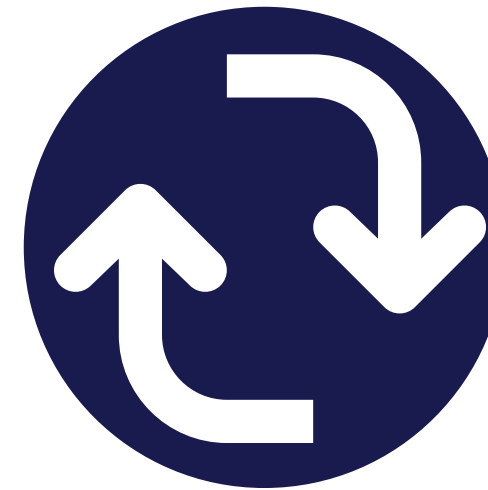
REPAIR



MAINTENANCE CONTRACTS



INSURANCE APPRAISAL



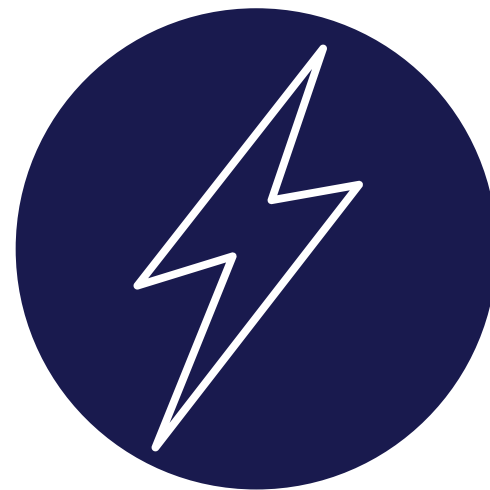
REPLACEMENT PROCUREMENT



ON-SITE SERVICE



RECYCLING



REPOWERING



STORAGE



HOTLINE SUPPORT

# ENS UNITED KINGDOM

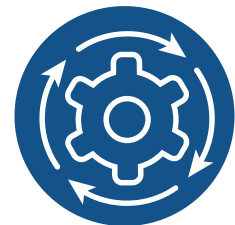
## OUR CLIENTELE



Manufacturers



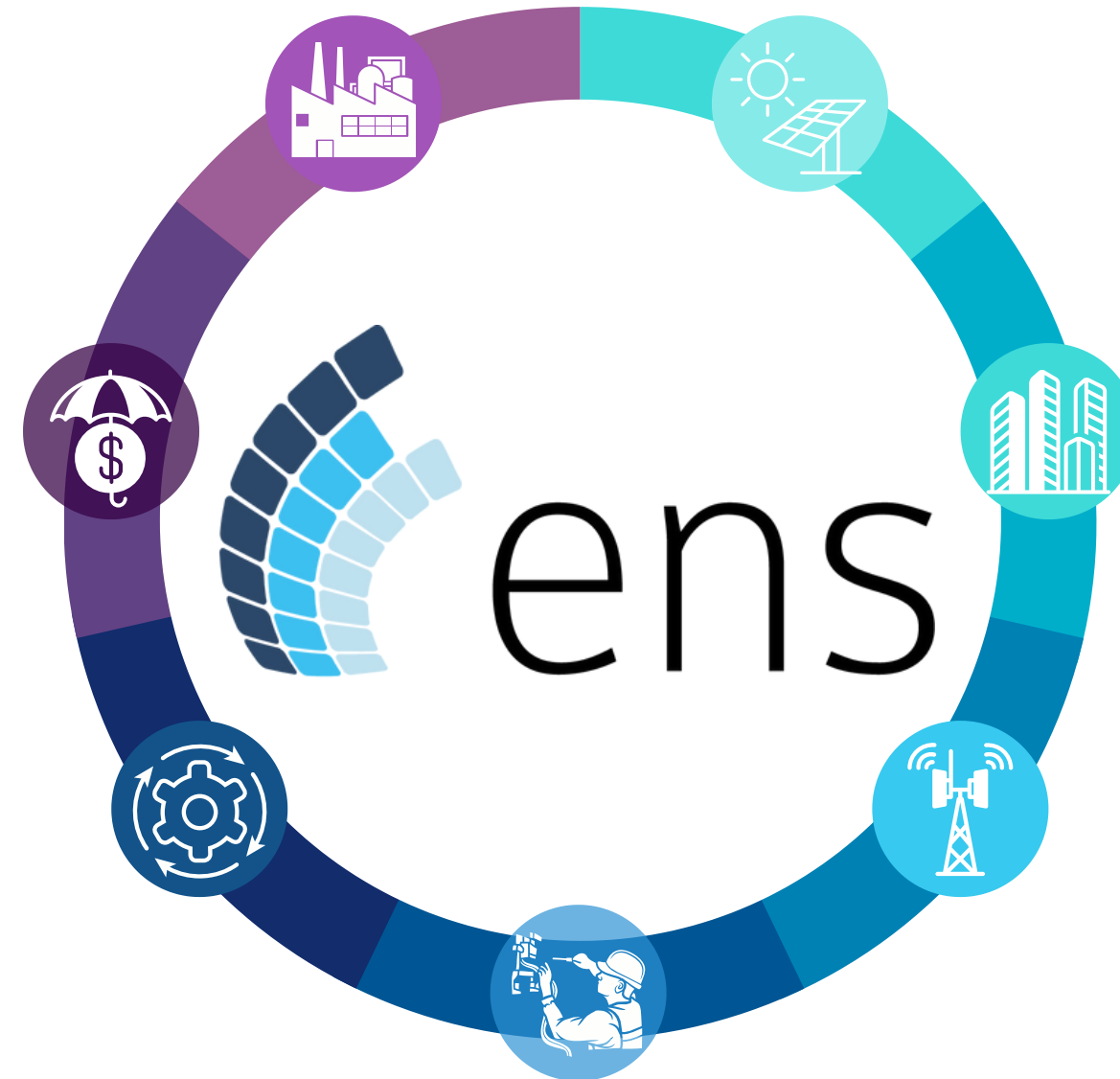
Insurance  
Companies



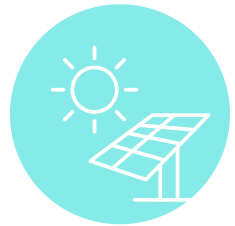
Operations &  
Maintenance  
companies



Electricians



PV-Installers



IT Companies



Telecom  
companies



Residential  
Customers





# RELATIONSHIPS WITH MANUFACTURERS

At ENS, we see quality, lead time and pricing as a big part of our service, therefore:

- ✓ Our engineers are highly qualified, trained and certified by a number of manufacturers.
- ✓ Our repairs are carried out to the manufacturer's specifications and standards.
- ✓ We have access to multiple manufacturer's firmware and software updates.
- ✓ The ENS Group certifications include:

- The Iso 9001
- The Iso 14001
- Joscar



# ENS PROVIDE SOLUTIONS!

Core competence: Repair, service and maintenance of inverters in our own, ISO-certified facilities.



SYSTEMATIC FAULT DIAGNOSIS/ VISUAL CHECKS



REPAIR OF DEFECTIVE COMPONENTS



PERFORMANCE / FUNCTION TESTS



PREVENTATIVE REPLACEMENT OF RELEVANT COMPONENTS



CLEANING THE FILTERS AND VENTILATION DEVICES



SERVICE LOGS, IF NECESSARY, TRANSMISSION TO APPROPRIATE INTERFACES



DISPLAY REPLACEMENT ON INVERTERS



FILTER BOARD AND MC CONNECTION REPAIR

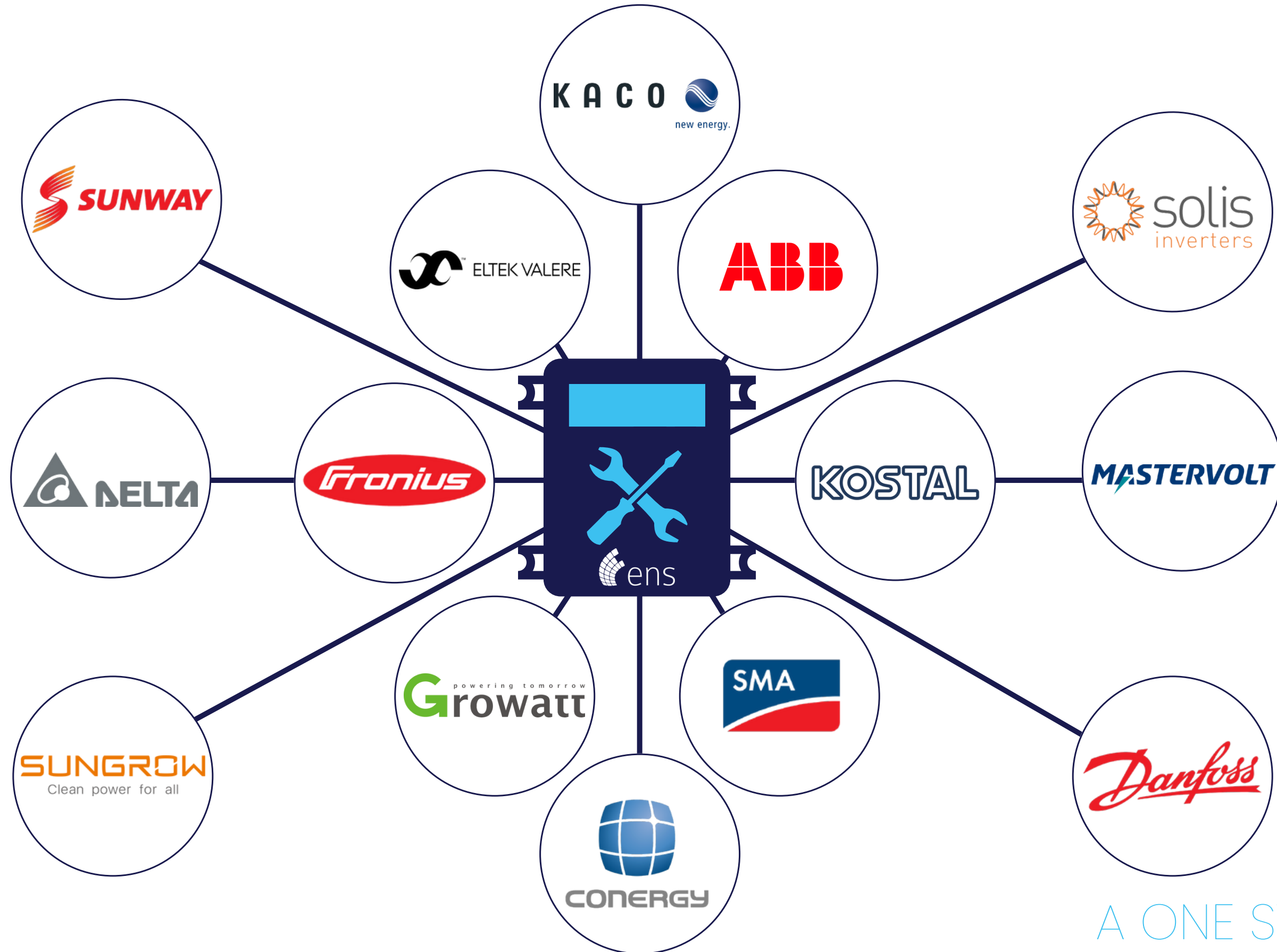


CONTROL CARDS AND POWER BOARD EXCHANGE



FIRMWARE AND HARDWARE UPDATES ACCORDING TO THE MANUFACTURER'S SPECIFICATIONS

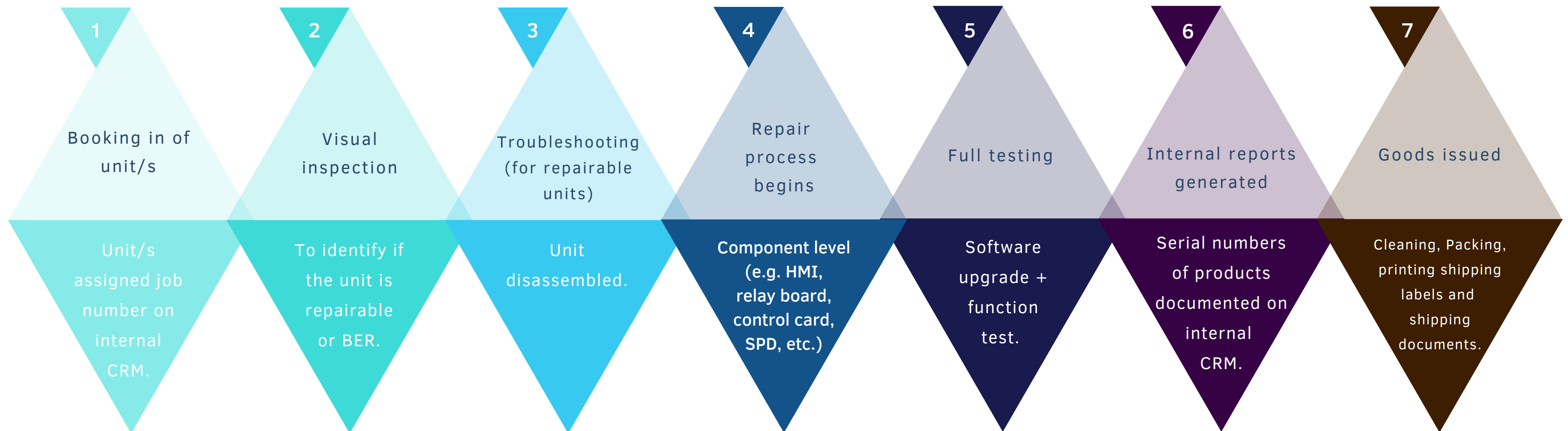
# SOME OF THE MAJOR MANUFACTURERS WE COVER



A ONE STOP SOLUTION...



# REPAIR PROCESS/ IN-HOUSE REPAIR

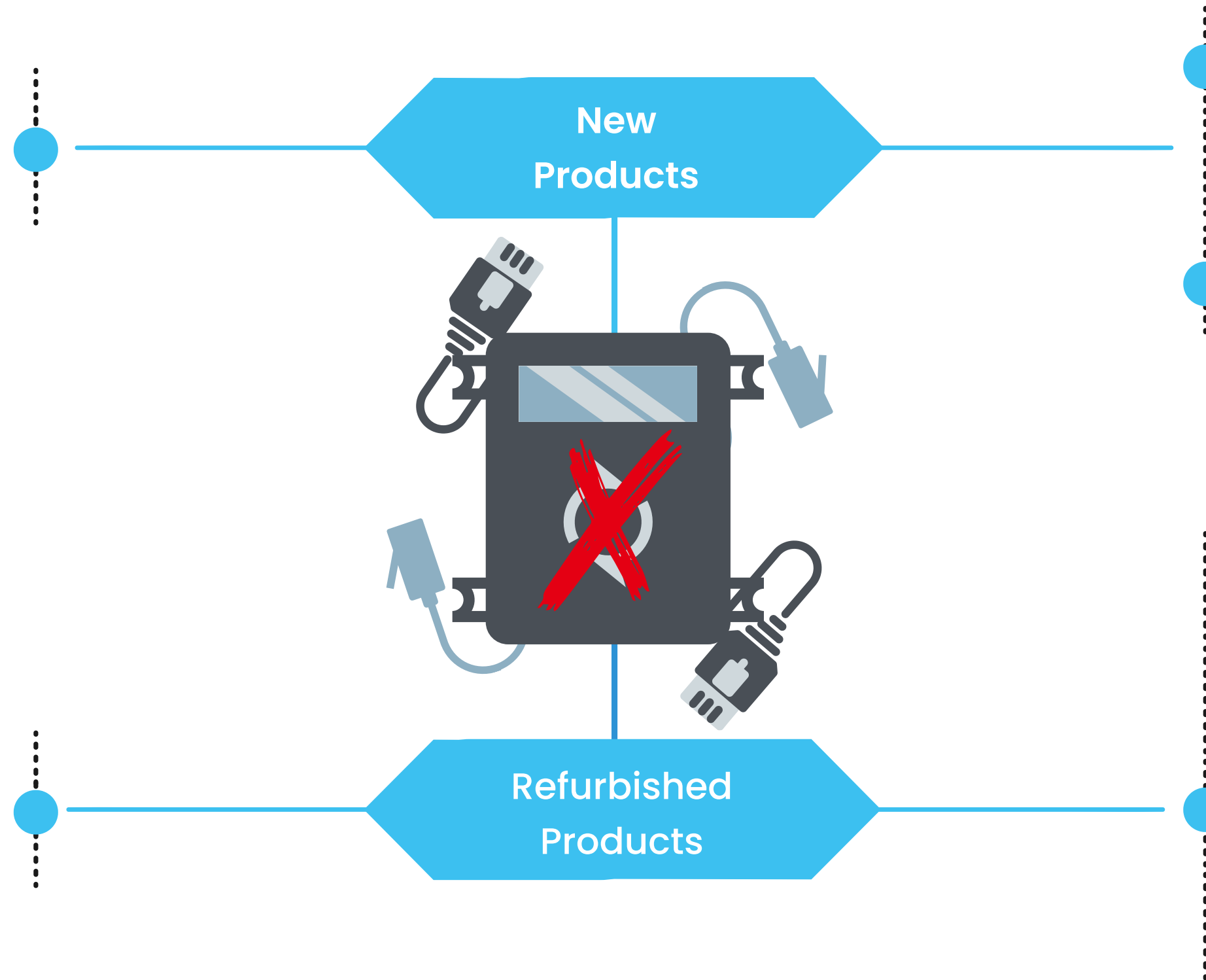


# BER?

## Stock access all over UK and EU

Through our international storage facilities, we have the capacity to hold high stock volumes, ensuring fast availability within our internal shipping system. An international access is particularly useful when it comes down to a quick and effective solution for required inverter parts.

All of our refurbished devices are fully tested and in good working condition. All of our repairs and refurbished products come with a standard warranty with the option to purchase additional warranty.



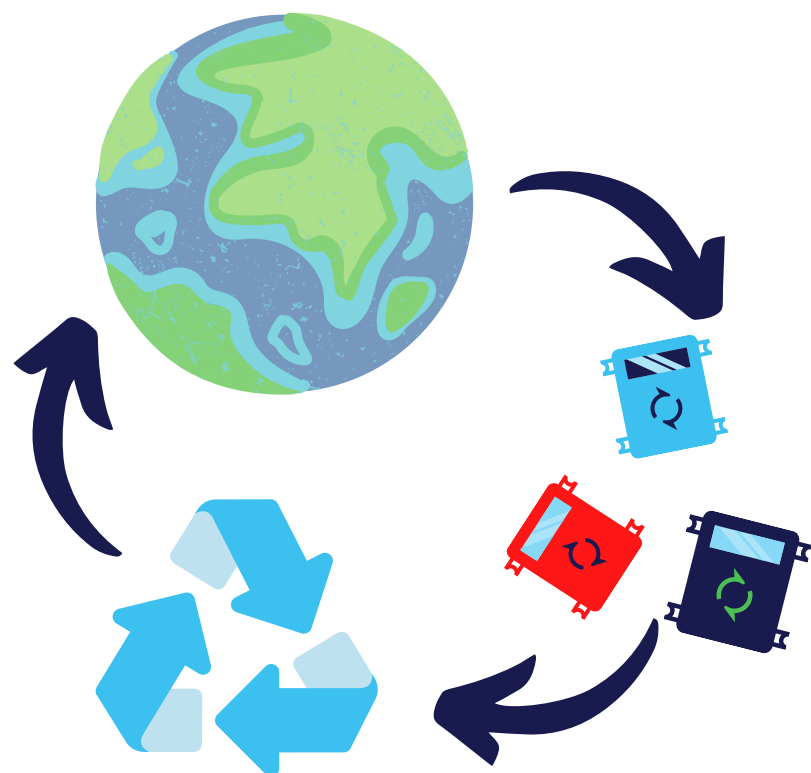
All of our new products come with a standard manufacturer's warranty.

Our promise to you, is to offer a high quality service and fast lead times.

Our company values are to promote the idea of sustainability. Through a repair or purchase of a refurbished product you can help our environment considerably. Our support doesn't stop with the repair. If your product is BER, we have a variety of solutions for you.

# INVERTER HUB AND RECYCLING

IF WE CAN'T FIX IT, WE'LL RECYCLE OR OFFER YOU A REPLACEMENT!

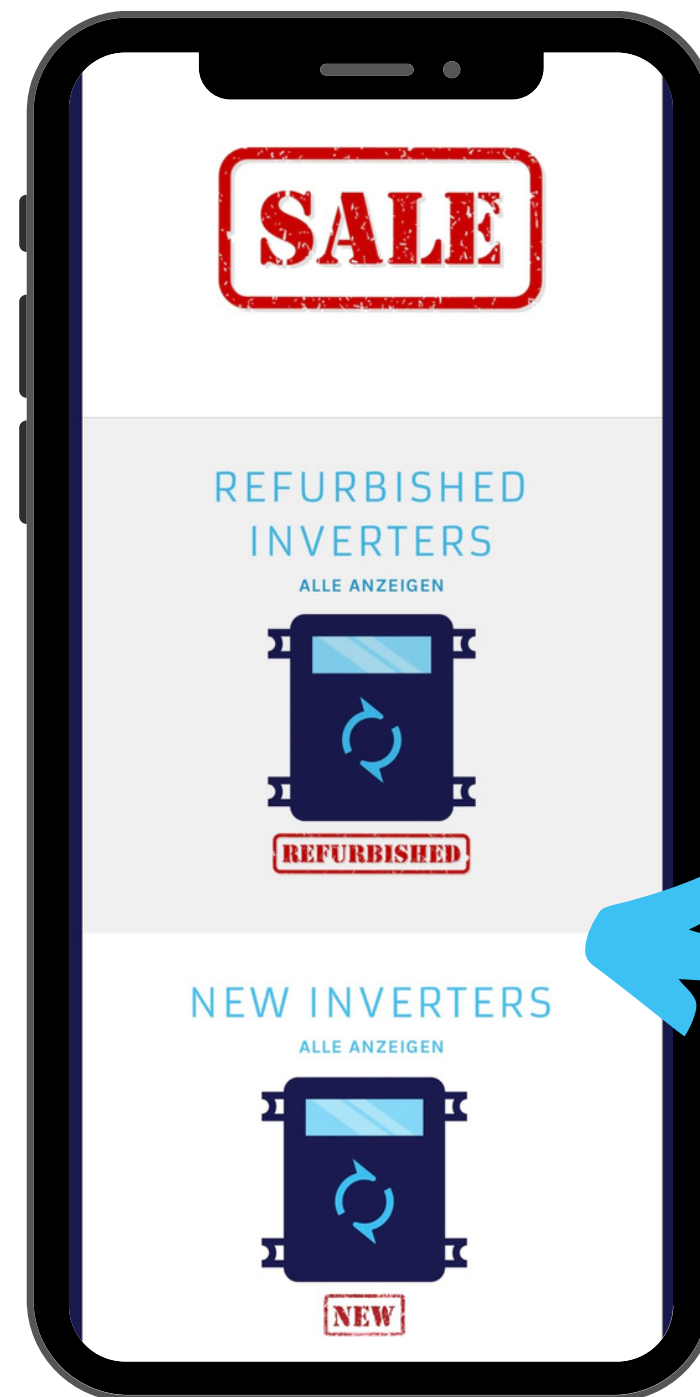


ENS is proud to offer our customers a recycling service for irreparable solar inverters.

We can even arrange collection!

Our recycling process includes all necessary steps to counteract the problem of generating unnecessary e-waste, e.g. recycling of reusable materials. Elimination of toxic pollutants (electrolyte) etc..

ENS meets the globally recognised Standards ISO 9001:2015, ISO 14001:2015.



We offer thousands of refurbished and new inverters for customers to purchase from our online store [www.inverterhub.eu](http://www.inverterhub.eu)



# WHY YOU SHOULD CHOOSE ENS



Fast response times within 1-4 hours.

ENS provide the highest service, quality and turnaround time.

Outstanding conditions for framework agreements.

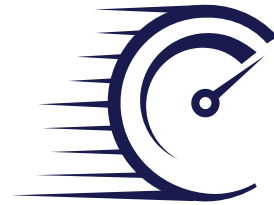
Qualified, up-to-date advice/ support.

Assigned account managers.

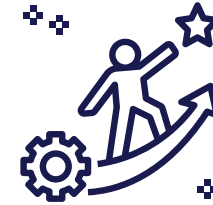
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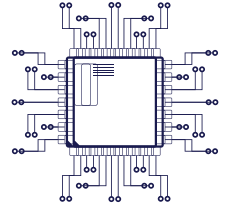
Complete standard order processing in 10-15 business days, dependant on part availability.



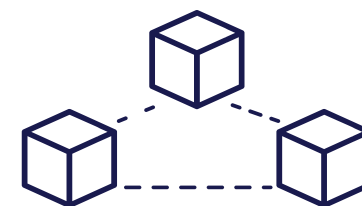
Express service by arrangement.



30+ years of experience with manufacturers and components.



Repairs down to component level.



Efficient and reliable logistics services.



Guarantee on all repair works carried out.

# CONTACT US

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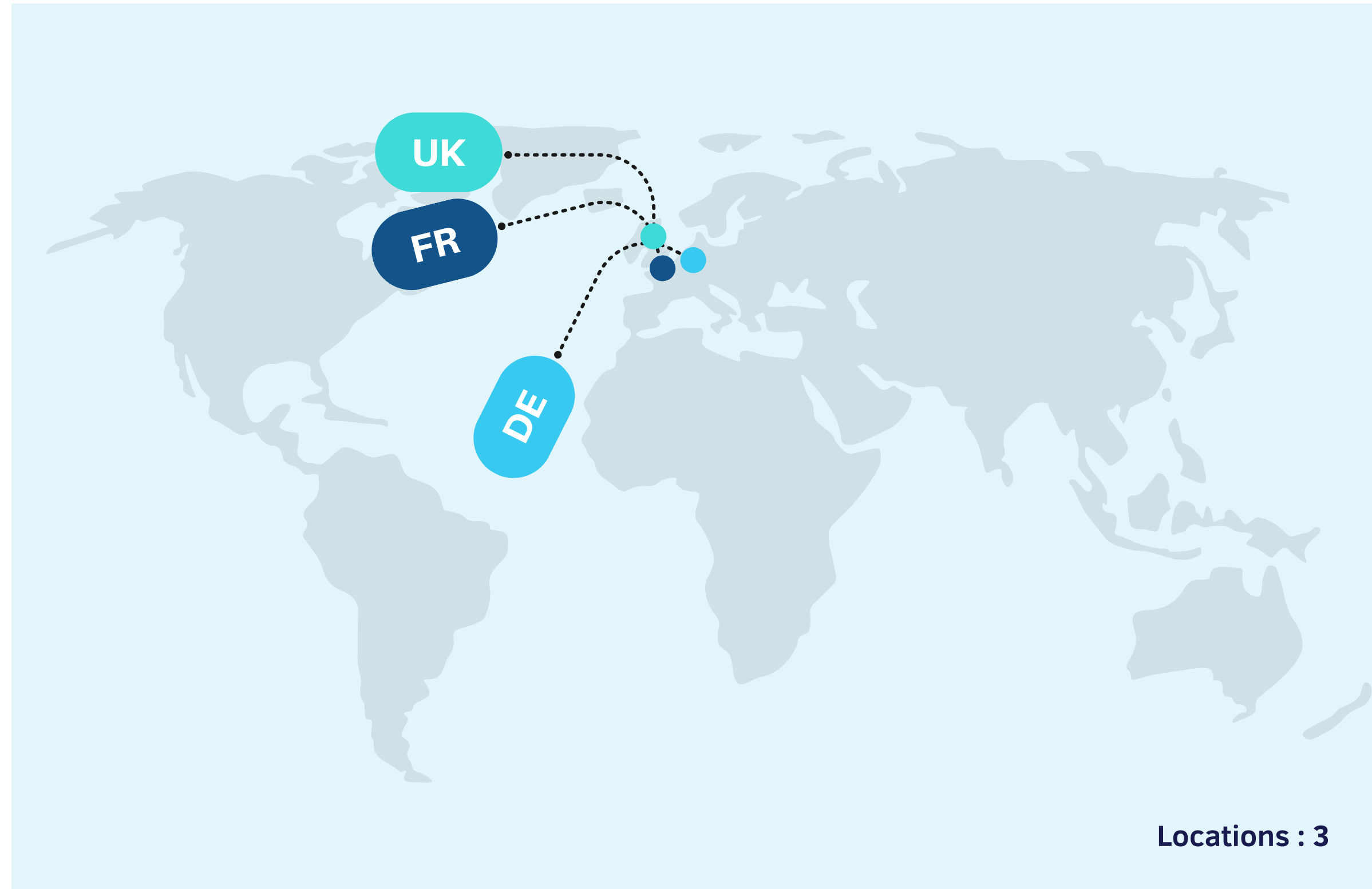
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Tel: +49 (0)3302 86677-0

[info@ens-group.de](mailto:info@ens-group.de)

[www.ens-group.de](http://www.ens-group.de)



**Locations : 3**



# EUROPEAN NETWORK SERVICES

Saving the planet one component at a time..



ISO 9001  
Quality  
Management  
Systems  
CERTIFIED

ISO 9001: 2015 / FM 14741



ISO 14001  
Environmental  
Management  
CERTIFIED

ISO14001:2015 / EMS 720734